

division of neighborhood services



Jane Swift, Governor
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Massachusetts
Department of Housing &
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Homeless Intervention and Housing Services Program *Fact Sheet*

The Department of Housing and Community Development (DHCD) has integrated the resources of the Homelessness Intercept Program (HIP) and Housing Services Program (HSP) to create a comprehensive support system to prevent low income families from entering shelters by assisting them obtain and retain safe, decent, and affordable housing.

The Division of Neighborhood Services is responsible for planning, implementing and monitoring the delivery of federal and state antipoverty, neighborhood economic development, homelessness prevention, fuel assistance and weatherization programs across the Commonwealth, working in cooperation with the federal government, other state agencies, local and regional nonprofits and the private sector.

How it works

A statewide network of housing and human service organizations provide aggressive housing search/placement, family mediation, landlord-tenant dispute resolution, job counseling, personal finance management and follow-up stabilization for up to one year. The program is designed to maximize the use of rental housing stock and assist low-income tenants remain in their existing housing.

The program is built upon the belief that through effective communication and education, sound tenant/landlord relations can be built.

Any low income family in jeopardy of losing stable housing or in a shelter where the contracted HIP provider is authorized to perform housing assistance is eligible to receive assistance under this program.

Who is eligible

Nonprofit entities organized under M.G.L. c. 180, and certified under Section 501(c)(3) of the United States Revenue Code.

(continued)

**Application
process**

Five year competitive grant application process.

**For more
information**

For more information, please call the Division of Neighborhood Services at (617)727-7004 or 1 (800) 632-8175.